

Shipments:

Orders received by 1:00 pm local time are processed and shipped the same day. Express recommends UPS Ground Service for all Domestic USA orders.

Please note that UPS delivers Monday-Friday only. Please call us if you require Saturday delivery, which may be available at additional cost.

As soon as your package is shipped, tracking information will be sent directly to the email address you provided when setting up your account. This email will be sent to you directly from UPS.

Returns:

We guarantee your unconditional satisfaction. In the event that anything purchased from us does not meet your highest standards, you may return it to us for a hassle-free refund within 30 days of your receipt of shipment.

Please return all of the film you wish to be credited for. For example, if you return 90 feet from a 100 foot roll, we will issue you a 90% refund.

Return authorizations are not required, but we do request that you follow this procedure:

- 1) Send us a copy of your purchase invoice with all returns.
- 2) Items in customer's possession for more than 30 days are not returnable for any reason. Industry guidelines preclude us from reselling them due to storage / shelf life concerns.
- 3) Custom Slit Rolls

For your convenience, we will custom slit rolls to your desired width.

For example, if you order a 60 inch wide roll and wish us to cut it 43 inches and 17 inches, we will do this free of charge. The only condition is that custom cut slit rolls are FINAL SALE and cannot be returned for any reason.

If you wish to have your roll custom slit, please indicate your specific roll slit requirements in the "Special Instructions" space on the Order Form. (area circled in red)

Film Description	VLT	Width	Length	Quantity

Tool/Accessory Description	Code	Quantity	Tool/Accessory Description	Code	Quantity

***If you have any questions,
please do not hesitate to contact us
at 800 345-6669.***



Since 1982, our experience makes yours better.

Express Window Films
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www.buytint.com